

# Freezer Not Freezing Checklist (Jacksonville)

Max Appliance Repair - Jacksonville Homeowner Guide 2026

## First: quick no-tool checks

### 1 Read the real temperature

A thermometer in the center should show 0 degrees Fahrenheit. In the teens means it is losing the fight.

### 2 Check how full it is

Too empty or packed too tight both hurt cold retention. Aim for about three-quarters full.

### 3 Test the door gasket

A dollar bill should drag when the door closes on it. No drag means a worn seal.

### 4 Clear the interior vents

Move boxes and bags off the vents so cold air can circulate.

### 5 Confirm the setting

Set the dial to mid-cold and wait a full 24 hours before judging.

## Then: signs you need a technician

### 1 Ice block on the coil

A solid wall of ice on the back panel means a failed defrost part.

### 2 Runs constantly, never reaches 0

Points to a sealed-system or refrigerant problem.

### 3 No fan sound inside

A dead evaporator fan or control board stops airflow entirely.

### 4 Warm with a clicking sound

A failing compressor or start relay clicks on and off.

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